

AMENDMENT TO ADD DATA PROCESSING AGREEMENT

This Amendment is between: (i) Rackspace US, Inc. or its affiliate who has entered into an agreement with the customer signing below to provide IT and/or related services (respectively "Rackspace", "Agreement" and "Customer"); and (ii) the Customer (each a "party" and together the "parties").

- **1. HOW TO EXECUTE THIS AMENDMENT.** This Amendment has been pre-signed on behalf of Rackspace. Customer must complete, sign and return a copy of this Amendment to legalnotice@rackspace.com. This Amendment shall only be effective as of the date that Rackspace provides Customer with an acknowledgement of receipt and acceptance of the fully signed Amendment ("**Effective Date**").
- 2. AMENDMENT. In consideration of the mutual provisions contained in this Amendment, and for other good and valuable consideration, the Agreement is amended in accordance with this Amendment on the Effective Date. The Agreement is amended to incorporate the Rackspace Data Processing Agreement (presently found at the following URL: https://www.rackspace.com/information/legal/GSAdataprocessingaddendum_MC), as periodically updated by Rackspace ("DPA"). Notwithstanding anything to the contrary in the Agreement, the maximum aggregate liability of Rackspace (and any of its service providers, officers, directors, employees, contractors, Affiliates, suppliers or agents) in connection with the DPA or the Processing of Customer Personal Data (as defined in the DPA) under any theory of law shall not exceed the actual damages incurred, up to the lesser of: (i) the maximum liability under the Agreement, or (ii) one million dollars (US\$1,000,000). The DPA constitutes the complete and exclusive understanding between the parties regarding its subject matter and supersedes and replaces any prior or contemporaneous representation(s), agreement(s) or understanding(s), written or oral regarding its subject matter.
- **3. GENERAL.** This Amendment may be signed in multiple counterparts, which taken together will be considered one original. This Amendment is governed by the law and jurisdiction of the Agreement. Except as amended by this Amendment, the Agreement shall remain in full force and effect. If there is a conflict between the Agreement and this Amendment, this Amendment shall prevail. The individual signing below represents to Rackspace that they are authorized to sign on behalf of Customer.

CUSTOMER	RACKSPACE
Signature Printed Name and Title	Signature Joanne Flack Vice President, Deputy General Counsel & Chief Privacy Officer
Date	November 1, 2022
Printed Customer Legal Name	
Customer Account Number	

