



RACKSPACE AUTHORIZED SUB-PROCESSORS

1. AUTHORIZED THIRD PARTIES. Rackspace uses a range of third party processors and sub-processors in connection with the Services. The following third party processor and sub-processor categories: Global Data Center Infrastructure, Internal Support, Marketing, Products & Services, and Professional Services may process Customer contact information which may or may not include Personal Data. The following third party processor and sub-processor categories: Global Data Center Infrastructure, Internal Support, Products & Services, and Professional Services may process Customer Data which may or may not include Personal Data or Sensitive Data.

ENTITY NAME	CORPORATE LOCATION	Category
Belmont Associates	US	Global Data Center Infrastructure
British Telecommunications plc	UK	Global Data Center Infrastructure
China Telecom Global Limited	Hong Kong	Global Data Center Infrastructure
China Unicom (Americas) Operations LTD	US	Global Data Center Infrastructure
Convergence (Group Networks) Limited	UK	Global Data Center Infrastructure
Coresite	US	Global Data Center Infrastructure
Cypress Telecom Limited	Hong Kong	Global Data Center Infrastructure
Cyxtera Federal Group	US	Global Data Center Infrastructure
Databank, Ltd.	US	Global Data Center Infrastructure
Digital Savvis Investment Management HK Ltd	Hong Kong	Global Data Center Infrastructure
Equinix Germany GmbH	Germany	Global Data Center Infrastructure
Equinix Inc.	US	Global Data Center Infrastructure
Equinix Japan K.K	Hong Kong	Global Data Center Infrastructure
Equinix Netherlands BV	Netherlands	Global Data Center Infrastructure
Equinix Singapore Pte Ltd	China	Global Data Center Infrastructure
euNetworks Fiber UK Limited	UK	Global Data Center Infrastructure
Global Switch	UK	Global Data Center Infrastructure
GTT Americas, LLC	US	Global Data Center Infrastructure
HGC Global Communications Limited	Hong Kong	Global Data Center Infrastructure
Hong Kong Internet eXchange Limited	Honk Kong	Global Data Center Infrastructure
Level 3 Communications, LLC	US	Global Data Center Infrastructure
LONAP Limited	UK	Global Data Center Infrastructure

NTT America, Inc.	Japan	Global Data Center Infrastructure
Pipe Networks Pty Limited	Australia	Global Data Center Infrastructure
QTS	US	Global Data Center Infrastructure
Reliance Globalcom Services, Inc. dba Global Cloud Xchange (GCX)	UK	Global Data Center Infrastructure
Slough Trading Estates 2 Limited	UK	Global Data Center Infrastructure
Somerset Realty	US	Global Data Center Infrastructure
Sunesys, LLC	US	Global Data Center Infrastructure
SUNeVision Holdings Ltd.	Hong Kong	Global Data Center Infrastructure
Tata Communications (America) Inc.	US	Global Data Center Infrastructure
Telehouse International Corporation of Europe, Ltd.	UK	Global Data Center Infrastructure
Telia Carrier US, Inc.	Sweden	Global Data Center Infrastructure
Telstra Corporation Limited	Australia	Global Data Center Infrastructure
Telstra International HK Limited	Hong Kong	Global Data Center Infrastructure
Vocus Pty Limited	Australia	Global Data Center Infrastructure
Wharf T&T Limited	Hong Kong	Global Data Center Infrastructure
Zayo Group, LLC	US	Global Data Center Infrastructure

ABC-Amega, Inc.	US	Internal Support
Accertify, Inc.	US	Internal Support
American Express Bank of Canada	Canada	Internal Support
Callidus Software, Inc.	US	Internal Support
Chase Paymentech Europe Limited	UK	Internal Support
Dome9 Security Inc.	US	Internal Support
DuCharme, McMillen & Associates, Inc.	US	Internal Support
Dun & Bradstreet, Inc.	US	Internal Support
Elitetele.com Plc.	UK	Internal Support
Ernst & Young, LLP	US	Internal Support
FinancialForce.com, Inc.	US	Internal Support
HCL America, Inc.	US	Internal Support
KPMG, LLP	US	Internal Support
Kyriba Corp.	US	Internal Support
LeadFabric NV	Belgium	Internal Support

Mercer US, Inc. aka Mercer	US	Internal Support
Palo Alto Networks	US	Internal Support
PricewaterhouseCoopers AG	Switzerland	Internal Support
PricewaterhouseCoopers LLP	US	Internal Support
PricewaterhouseCoopers LLP, Singapore	Singapore	Internal Support
PricewaterhouseCoopers LLP, UK	UK	Internal Support
Protiviti, Inc.	US	Internal Support
Qualys	US	Internal Support
salesforce.com, inc.	US	Internal Support
Schellman & Company, LLC	US	Internal Support
ServiceNow, Inc.	US	Internal Support
(Singtel) Optus Networks Pty Limited	Australia	Internal Support
Time Warner Cable Inc.	US	Internal Support

ClearSlide, Inc.	US	Marketing
Clevertouch Marketing Limited	UK	Marketing
D&B RevUp	US	Marketing
Demand Frontier	US	Marketing
EngageTech Limited	UK	Marketing
Integrate.com, Inc.	US	Marketing
Jellyfish Online Marketing US Limited	US	Marketing
LinkedIn, Inc.	US	Marketing
Olono, Inc.	US	Marketing
OneTrust		Marketing
The Pedowitz Group, LLC	US	Marketing
Torpedo Group Limited	UK	Marketing
TUNE, Inc.	US	Marketing

250ok, LLC.	US	Products & Services
Akamai Technologies, Inc.	US	Products & Services
Alert Logic, Inc.	US	Products & Services
Amazon AWS Serviços Brasil Ltda.	Brazil	Products & Services
Amazon Web Services EMEA SARL	Luxembourg	Products & Services
Amazon Web Services South Africa Proprietary Limited	South Africa	Products & Services

Amazon Web Services Korea LLC	South Korea	Products & Services
Amazon Internet Services Private Limited (AISPL)	India	Products & Services
Amazon Web Services, Inc.	US	Products & Services
AppDynamics, Inc.	US	Products & Services
AppFormix, Inc.	US	Products & Services
Arbor Networks, Inc.	US	Products & Services
Arista Networks, Inc.	US	Products & Services
Armor Defense, Inc.	US	Products & Services
Azamba, Inc.	US	Products & Services
Barracuda Networks, Inc. formerly Sonian Inc.	US	Products & Services
BitTitan, Inc. (dba MigrationWiz)	US	Products & Services
Brocade Communications Systems LLC	US	Products & Services
CA, Inc.	US	Products & Services
Canonical Group Limited	UK	Products & Services
Cisco Systems, Inc.	US	Products & Services
Citrix Systems, Inc.	US	Products & Services
CloudFlare, Inc.	US	Products & Services
CloudPassage, Inc.	US	Products & Services
CommVault Systems, Inc.	US	Products & Services
Connectria, LLC	US	Products & Services
CrowdStrike, Inc.	US	Products & Services
CYREN, Inc.	US	Products & Services
(Dell) EMC Corporation	US	Products & Services
DemandBase, Inc.	US	Products & Services
DigiCert, Inc.	US	Products & Services
Digital Guardian, Inc.	US	Products & Services
Digital Realty Trust, Inc.	US	Products & Services
Duo Security, Inc.	US	Products & Services
Enom, Inc.	US	Products & Services
F5 Networks, Inc.	US	Products & Services
Google Inc.	US	Products & Services
Imperva, Inc.	US	Products & Services
International Business Machines Corporation (IBM)	US	Products & Services

Juniper Networks, Inc.	US	Products & Services
MailChannels Corporation	Canada	Products & Services
Mailgun Technologies, Inc.	US	Products & Services
MegaPort (USA), Inc.	US	Products & Services
Message Systems, Inc.	US	Products & Services
Microsoft Corporation	US	Products & Services
NetApp, Inc.	US	Products & Services
New Relic, Inc.	US	Products & Services
NuevaSync, Inc.	US	Products & Services
Opaq Networks, Inc.	US	Products & Services
Open-Xchange Inc.	US	Products & Services
Oracle America, Inc.	US	Products & Services
PagerDuty, Inc.	US	Products & Services
Pendo.io, Inc.	US	Products & Services
Pivot Technology Services Corp.	US	Products & Services
Proofpoint, Inc.	US	Products & Services
Pure Storage, Inc.	US	Products & Services
Rapid7 LLC	US	Products & Services
Red Hat, Inc.	US	Products & Services
RSA Security LLC	US	Products & Services
ScienceLogic, Inc.	US	Products & Services
Solarwinds	US	Products & Services
Sophos PLC	UK	Products & Services
Splunk Inc.	US	Products & Services
Symantec Corporation	US	Products & Services
Thales e-Security, Inc.	US	Products & Services
Trend Micro Incorporated	Japan	Products & Services
VeriSign, Inc.	US	Products & Services
Vertex	US	Products & Services
VMWare, Inc.	US	Products & Services
Zenlayer Inc.	US	Products & Services
ZoomInfo Technologies LLC	US	Products & Services

AiRo Digital Labs, LLC	US	Professional Services
A Square Consultings	India	Professional Services
Accion Labs, Inc.	US	Professional Services

AFJ Solutions Ltd	UK	Professional Services
ALEF NULA, a.s.	Czech Republic	Professional Services
Apica, Inc.	US	Professional Services
Avande UK Limited (formerly QUANTIQ Technology Limited)	UK	Professional Services
BeadWindow ISR, LLC	US	Professional Services
BG Staffing, LLC.	US	Professional Services
Cerebrik LLC	US	Professional Services
CKO Consulting Limited	UK	Professional Services
Cloud Technology Partners, Inc.	US	Professional Services
Coalfire Systems, Inc	US	Professional Services
Cognizant Technology Solutions	US	Professional Services
Computer Alli, Inc. aka Rockhopper.tech	US	Professional Services
Contender Solutions, LLC	US	Professional Services
CyRisk Limited	UK	Professional Services
Decypher Technologies, Ltd.	US	Professional Services
Digital Nature Germany GmbH	Germany	Professional Services
ECENTA America Inc.	US	Professional Services
EEC Services International Limited T/A OverBright	UK	Professional Services
Empiric Solutions Limited	UK	Professional Services
Energize Recruitment Solutions	UK	Professional Services
Executive Technology Consortium, LLC d/b/a Service Made Simple	US	Professional Services
Experis US, Inc.	US	Professional Services
Focus On Services S.A. de C.V. (Nubelity)	Mexico	Professional Services
FullStaq B.V.	Netherlands	Professional Services
General Datatech, L.P.	US	Professional Services
Grupo Assa	Mexico	Professional Services
Hexaware Technologies Limited	India	Professional Services
Horizontal Integration	US	Professional Services
HR LINK Group Inc.	US	Professional Services
InfoSec Consulting Services Limited	UK	Professional Services

Innova Solutions, Inc.	US	Professional Services
InterKnowlogy LLC	US	Professional Services
InterWorks, Inc.	US	Professional Services
ITS Partners LLC	US	Professional Services
J2F TECHNOLOGIES LTD	UK	Professional Services
Jobson IT Solutions Limited	UK	Professional Services
Lacework, Inc.	US	Professional Services
Lan2Lan Limited	UK	Professional Services
LCM Go Cloud	Greece	Professional Services
LiquidHub, Inc.	US	Professional Services
Maryville Consulting Group	US	Professional Services
Metaphor IT Limited	UK	Professional Services
MorphWorks, Inc.	US	Professional Services
Myles Associates Limited	UK	Professional Services
Nesco Service Company dba Nesco Resource	US	Professional Services
Netsmartz, LLC	US	Professional Services
Nettitude	UK	Professional Services
N-IX USA, Inc.	US	Professional Services
Novacoast	US	Professional Services
Perficient, Inc.	US	Professional Services
Persistent Systems Limited	India	Professional Services
Plandek Ltd	UK	Professional Services
Pragmatic Works Consulting, Inc.	US	Professional Services
Presidio Networked Solutions, LLC	US	Professional Services
ProDBA Ltd.	UK	Professional Services
R2i Holdings, LLC	US	Professional Services
Randstad North America	US	Professional Services
Redholt Limited	United Kingdom	Professional Services
SecureIT Consulting Group, Inc.	US	Professional Services
Shearwater Group Plc	UK	Professional Services
Sirius Computer Solutions, Inc.	US	Professional Services
Slalom, LLC, dba Slalom Consulting	US	Professional Services
SlashSupport, Inc. d.b.a. CSS Corp.	US	Professional Services

Smart Software Testing Solutions, Inc.	US	Professional Services
SoliSYSTEMS Corp	US	Professional Services
SPECTRUM IT-PROV GmbH	Germany	Professional Services
Srisys, Inc.	US	Professional Services
Starpoint Solutions LLC	US	Professional Services
Synthesis Systems, Inc.	US	Professional Services
TSI EMPRESARIAL DE MEXICO SA DE CV DBA SC EMPRESARIAL	Mexico	Professional Services
TTEC Consulting DBA Voice Foundry	UK, US	Professional Services
Uniform Systems Inc.	US	Professional Services
Upguard Inc.	US	Professional Services
Vaco LLC	US	Professional Services
Vectr Solutions, Inc.	US	Professional Services
WSM International LLC	US	Professional Services
Xtivia, Inc.	US	Professional Services

2. RACKSPACE GROUP ENTITIES. The Rackspace group entities listed below engage personnel to provide Service support and IT-facility management in connection with the Services.

ENTITY NAME	CORPORATE LOCATION
JA Vietnam Company Limited	Vietnam
Onica Egypt LLC	Egypt
Onica Technologies Canada Inc.	Canada
Rackspace Asia (Shanghai) Limited	Shanghai
Rackspace Asia Limited	Hong Kong
Rackspace Benelux B.V.	Netherlands
Rackspace Canada, Inc.	Canada
Rackspace Germany GmbH	Germany
Rackspace Government Solutions, Inc.	US
Rackspace Hosting Australia Pty Limited	Australia
Rackspace International GmbH	Switzerland
Rackspace Limited	UK
Rackspace Mexico S. de R.L. de C.V.	Mexico

Rackspace New Zealand Limited	New Zealand
Rackspace Professional Services Japan GK	Japan
Rackspace Singapore Pte. Ltd	Singapore
Rackspace Technology Belgium B.V.	Belgium
Rackspace Technology Colombia S.A.S.	Colombia
Rackspace Technology Hungary	Hungary
Rackspace Technology Malaysia SDN. BHD.	Malaysia
Rackspace Technology Poland sp. z o.o	Poland
Rackspace US, Inc.	US
RXT Sweden AB	Sweden
TriCore Solutions Private Limited	India