Cloud Security

Expert security and compliance services for your enterprise and the cloud.

The shift to modern architectures and remote workforces, coupled with evolving compliance mandates, has dramatically increased the threat profile of organizations. To handle threats effectively, enterprises need a partner that consolidates threat intelligence, security analytics, alerts and response services together into a solution that can be easily deployed and managed across multicloud environments.

Rackspace Technology can assess your current posture against industry benchmarks, to design, build and fully manage a defense-in-depth architecture for unified protection across your multicloud environments, including AWS, Azure®, Google Cloud Platform™, VMware® and Rackspace Technology environments. Your coverage is continually optimized to address current vulnerabilities and emerging threats, fortified by certified security experts in a global Security Operations Center (SOC).

Security Experts Dedicated to Your Success

Rackspace Technology has the right tools, people and processes to help ensure your cloud applications and data are secure around the clock. Over 9,000 global customers currently rely on Rackspace Technology security services. A certified staff of 400+ certified network and security experts at Rackspace Technology can be your security force multiplier with 500+ certifications earned — including CCNAs and GIACs in Cyber Defense, Digital Forensics & Incident Response, Penetration Testing and more. Rackspace offers 24x7x365 incident response and proactive cyber hunting services from GIAC-Certified Incident Handlers (GCIH) in our state-of-the-art, global SOC, with locations in San Antonio and London.

Key Benefits

Strengthen the security of your environments across all major private and hyperscale public clouds. By combining a comprehensive cloud security platform with industry-leading multicloud security expertise, you'll get a service that your business can rely on around the clock for advanced threat protection and 24x7x365 incident response.

- **Expert Consultation:** The security experts at Rackspace Technology can assess your environment against the industry benchmarks, design, build and manage a defense-in-depth architecture for unified protection across your multicloud environments.

- **Multicloud Security:** Fortify the security of your private and hyperscale public clouds — even environments not currently managed by Rackspace Technology — and integrate with cloud native tools like Amazon GuardDuty.

- **24x7x365 Incident Response:** Certified Rackspace Technology SOC experts act as a security force multiplier for your in-house teams, detecting possible compromises and responding to issues around the clock.

- **Continual Optimization:** Your coverage is continually optimized by cloud security and compliance experts, addressing current vulnerabilities and emerging threats.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud-certified professionals
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120 countries

Why Rackspace Security Solutions

- 400+ certified network and security experts
- AWS Security Hub Partner
- Google Cloud Platform Security Specialization
- IDC- and Forrester-recognized security practices
- State-of-the-art global Security Operations Center locations on two continents
- 20+ years of managed security services experience

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

rackspace
technology.

Key Features

Your cloud security journey begins with expert advisory services.

- **Assessment and Strategy:** Rackspace Technology offers a range of assessments to identify gaps in your environment and provide recommended actions to help you meet the security and compliance mandates that are important to your business, such as FFIEC, GLBA, PCI-DSS, HIPAA, HITECH, FedRAMP, FISMA, DFARS, ISO and SOC2.

Once your cloud environment is established using expert design and service blocks from Rackspace Technology, it's important to fortify your environment with the following security services:

- **SOC Detection and Response:** Reduce risk and stay ahead of the next threat with Rackspace Technology cloud security expertise, 24x7x365 incident response from SOC experts and a comprehensive cloud security platform that delivers threat detection (intrusion detection system, anti-virus, malware protection and file integrity monitoring), threat intelligence, vulnerability scanning and 13-month log management and retention to enable audit-ready compliance requirements.
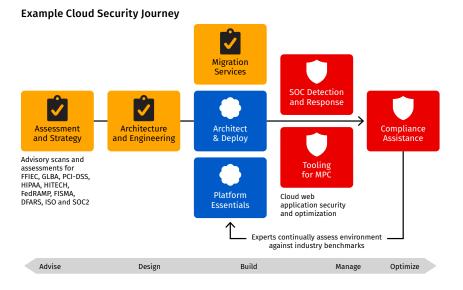
Based on your security requirements we may also recommend additional services:

- **Proactive Detection and Response:** Gain additional protection against advanced persistent threats (APTs) in your Rackspace Technology managed environments. This service includes all of the SOC Detection and Response service features plus host-based endpoint detection and response, proactive remediation services with rapid incident response times, cyber hunting services, detailed analytics and reporting and more.
- **Tooling for MPC:** To adhere to PCI-DSS, this service block includes Cloud Web Application Security and Optimization services help improve the performance, security and reliability of applications connected to the internet.
- **Compliance Assistance:** When continual compliance support for PCI-DSS, HIPAA or HITRUST is required, Rackspace Technology Compliance Assistance experts can help define, manage and validate the Governance Risk and Compliance (GRC) goals that are important to your business.

The experts at Rackspace Technology will work to continually optimize your coverage to address current vulnerabilities and emerging threats, fortified by certified security experts in a global SOC.
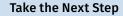
Cloud Security Solution Journey

Rackspace partners with you every step of the way in your cloud security journey — to assess your current posture against industry benchmarks and design, build, manage and optimize a defense-in-depth architecture for unified protection across your multicloud environments.

Example Cloud Security Journey

The Rackspace Technology-Secured Business

When it comes to security and compliance, you don't have to go it alone. The experts at Rackspace Technology can help you address every element — removing that burden from your in-house resources so they can focus on growth initiatives across your organization.