Sitecore Implementation Assessment

Expert analysis and guidance for your Sitecore implementations.

When it comes to ensuring your applications work seamlessly and perform as expected in this multicloud world, one size does not fit all. This becomes even more critical as you rely on Sitecore to drive your online business.

Whether you're looking to add managed services, implement new Sitecore environments or optimize costs or business processes, Rackspace Technology can help. Depending on your goals, a Sitecore Implementation Assessment can take as little as a week to complete. During the assessment, Rackspace Technology learns about your current business and technical goals through joint workshops and discovers challenges, strategies and positions related to the use of Sitecore XP, XM or XC applications. Once all requirements and deep-dives have been completed, Rackspace Technology will create a detailed findings summary report that provides recommendations and insight into your current position.

Experts Dedicated to Your Success

As the leading multicloud specialist with extensive Sitecore expertise, Rackspace Technology accelerates the value of your Sitecore applications. Rackspace Technology offers advice and recommendations based on industry-leading best practices, delivered by a large pool of technology talent from across the globe that's dedicated to not just meeting, but exceeding your business objectives.

Key Benefits

Visibility: Rackspace Technology will detail the financial- and time-related interdependencies in play to help you deliver your project successfully.

Reduced risk: Sitecore experts from Rackspace Technology will perform a comprehensive analysis of your Sitecore environments and provide recommendations to achieve your business goals.

A clear path to reaching goals: Rackspace Technology will help you establish and track toward achieving your business and/or technical goals, delivering value through:

- Sitecore cost optimization
- Application and databases infrastructure optimization
- Managed services operations optimization

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud engineers
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- #1 hosting provider for Internet Retailer Top 1,000 — seven years running
- 24x7x365 specialized application support
- Hundreds of years of collective application and application framework experience
- Industry-leading application performance monitoring (APM) tools
- Sitecore Global Platinum Partner
- Five-Time Microsoft Hosting Partner of the Year

"As our customers increasingly operate their businesses in the cloud, Rackspace Technology offers best-in-class service and hosting solutions with the flexibility our customers need to meet ever-evolving consumer demands."

Ryan R. Donavan :: Executive Vice President, Product Management, Sitecore

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Assessment Deliverables

The exact deliverables will be defined by the goal and scope of the assessment. Here is an example of various deliverables that will be produced as part of an assessment that is focused on cost optimization:

• Application Services Analysis

• Sitecore XP, Content Delivery Analysis

• Sitecore XP, Content Management Analysis

• Sitecore XP, Identify Server Analysis

• Sitecore xConnect Marketing, Automation Operations Analysis

• SQL Server Analysis

• Solr Search Analysis

• Redis Infrastructure and Networking Analysis

• Load Balancers and Application Gateways Infrastructure and

• Networking Analysis

• Cloud CDN Infrastructure and Networking Analysis

Assessment Prerequisites

To be able to perform an accurate assessment and provide an optimization plan, your participation is essential. Before beginning the assessment, Rackspace Technology requests the following arrangements to be made:

• Complete and return a Sitecore Implementation Assessment worksheet, provided to you by Rackspace Technology.

• Participate in one or two phone sessions to ensure Rackspace Technology has received all of your relevant information.

• Communicate the purpose and goals of the assessment to your participants.

• Send invitations to your participants for each session, including meeting location and/or virtual technology (Webex/Teams/Zoom).

• Distribute the assessment agenda to your participants.

• Provide access to your Sitecore environments

• Allow Rackspace Technology to install and use specific tools on your environments during the analysis

The following is a list of your responsibilities to ensure a successful assessment:

• Time and commitment from architects and technology leads.

• Accurate and up-to-date details of the following:
    - Sitecore architecture
    - Cloud/on-premises network architecture
    - Sitecore production, versions, patches
    - HA/DR, RPO/RTO
    - Integration and dependencies
    - Non-Sitecore interfaces and dependencies
    - Business dependencies and end-user usage patterns

• Rackspace Technology engineers and SMEs will need access to your systems such as infrastructure dashboards and asset lists on cloud or on-premises systems.

Take the Next Step

Let's talk about how a Sitecore Implementation Assessment helps you achieve your goals.Learn more: **www.rackspace.com/applications/sitecore**
Call: **1-800-961-2888**

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rackspace technology.