Rackspace Optimizer+ with Platform Support

Manage your accounts and user permissions in a consolidated control panel with around-the-clock, ticketed access to Rackspace Technology cloud experts.

As a leading cloud services provider, Rackspace Technology understands that no two cloud journeys are the same. Cloud support and management requirements vary from organization to organization.

Rackspace Optimizer+ with Platform Support provides around-the-clock access to cloud expertise, tooling, automation and a consolidated control panel for all cloud accounts. Easily combine Optimizer+ with Platform Support with additional offers to solve other requirements as your needs change.

Key Features

Account and user management: The Rackspace Technology consolidated control panel allows for easy, single-pane-of-glass management of multiple accounts. You can also define and manage user roles and permissions across your organization.

Always-on support: Rackspace Technology has enabled countless custom deployments, solved challenges for customers across every industry and maintains partnerships with leading vendors and providers. With deep cloud experience and expertise, Rackspace Technology is prepared to help solve your biggest challenges. Optimizer+ with Platform Support provides guidance and support for your public cloud issues and questions.

CloudHealth: Industry-leading tooling helps generate automated analysis, reporting and recommendations for cost reductions and increased efficiency of your cloud infrastructure.

Control Panel access: Control panel features unified billing, cloud account/subscription/project consolidation and management, and user management.

Access to add-on services: Start with Optimizer+ and layer additional services on top. Helps to simplify access management and audits across multiple accounts.

Prioritized escalations: Rackspace Technology offers escalation support from Public Cloud support teams for critical issues.

Additional Services

Rackspace Elastic Engineering: Collaborate with a team of experts, available on-demand, to help move your public cloud initiatives forward.

Advanced Monitoring and Resolution: An opinionated deployment of cloud services monitoring using known best-practices backed by 24x7x356 alert response from expert cloud engineers at Rackspace Technology.

VM Management: You need to patch or backup some of your VMs without having to pay attention to them daily. VM Management can help you do that. Set and forget without worrying about whether or not your infrastructure is safe.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud engineers
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- 2,700+ AWS technical certificates worldwide

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Take the Next Step

Let's talk about how Rackspace Technology tooling, automation and user management expertise helps you achieve your goals.

Learn more: **www.rackspace.com**
Call: **1-800-961-2888**