

RackConnect Global

Multicloud connectivity unifying your entire cloud footprint.

In today's hybrid cloud world, businesses are challenged with managing IT infrastructure, applications and data across an increasingly distributed landscape of corporate and home offices, cloud providers and data centers. RackConnect® Global is a software-defined multicloud interconnection platform that links Rackspace Technology customers with other Rackspace Technology services, third-party clouds and the customer's edge via secure and optimized low-latency virtual connections.

Why RackConnect Global

RackConnect Global is an "ecosystem of ecosystems." Rackspace Technology has linked the leading interconnection exchanges and cloud providers to a proprietary backbone. Once you've connected with the Rackspace Technology backbone you can spin up virtual connections across the Rackspace Technology footprint as well as Megaport, the Equinix Cloud Exchange Fabric and Unitas Global. In this way, Rackspace Technology provides multiple paths for connecting with all your cloud deployments and edge environments no matter where they're located, for an integrated and low-latency hybrid cloud experience. And for end-to-end encryption and route optimization you can enhance your RackConnect Global configuration with VMware VeloCloud SD-WAN managed by Rackspace Technology.

Key Features and Benefits

The ability to share application workloads and data across environments can give you a competitive advantage. With RackConnect Global, Rackspace Technology intelligently connects your on-premises IT and Rackspace Technology private cloud solutions, such as VMware*, to the cloud of your choice — including Amazon Web Services (AWS), Microsoft* Azure*, Google Cloud Platform*, Salesforce* and Oracle* Cloud. This gives you the flexibility to access the right workload in the right place for your business needs.

The private, secure, low-latency RackConnect Global solution is ideal for repatriating public cloud storage to achieve data independence, minimizing public cloud egress fees, and disaster-recovery planning.

- Last-mile connectivity: Establish private ethernet connections between your branch locations and multicloud platforms, so all data flowing between each end-point rides the Rackspace Technology private network and avoids the unsecure, bogged-down public Internet.
- **SD-WAN:** Layer VMware VeloCloud managed by Rackspace Technology on top of RackConnect Global's private connections and/or the public Internet to add encryption and route optimization.
- Multicloud flexibility: Spin up essentially infinite virtual connections over one physical connection as needed.
- IT unification: Establish a cohesive private environment over the proprietary Rackspace Technology backbone that links all your IT applications.
- Expanded reach: Broaden your edge by harnessing the power of Megaport and the Equinix Cloud Exchange Fabric the two leading software-defined multicloud interconnection ecosystems, simultaneously.
- High performance: Achieve reliable, high-performance, low-latency connections with speeds up to 10Gbps and a 99.9% uptime guarantee.¹
- Lower costs: RackConnect Global is significantly more cost effective than procuring point-to-point connections from a telecommunications carrier.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud professionals
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- · Customers in 120+ countries
- A leader in the Forrester Wave: Hosted Private Cloud Services, Q2 2020, North America and Europe
- A Major Player in the IDC MarketScape: Worldwide Colocation and Interconnection Services 2019-2020 Vendor Assessment

"Rackspace Technology has strong strategic relationships with AWS and Microsoft. Working with Rackspace was a very attractive opportunity for us due to their ability to design customized managed hosting and managed cloud solutions with private and public cloud partners."

Denver Maddux :: CEO, Megaport

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

 Rackspace Technology guarantees that the termination end point for the RackConnect Global Service virtual circuit will be able to accept connections 99.9% of the time in any calendar month, provided there are two or more virtual circuit termination end points at the Rackspace Technology data center location.



Where to Get RackConnect Global

Customers can connect to the Rackspace Technology backbone and thereby access RackConnect Global by purchasing Rackspace Technology Colocation or a Rackspace Technology managed cloud service hosted in a Rackspace Technology data center or by interconnecting with a Rackspace Technology edge location router.

Rackspace Technology Site Code	Туре	Data Center Operator	Address
DFW3	Rackspace Technology Data Center	Rackspace Technology	1251 Integrity Dr, Richardson, TX 75081
FRA1	Rackspace Technology Data Center	Rackspace Technology	Digital Realty Trust, Lyonerstrasse 28, 60528 Frankfurt am Main, Germany
FRA2	Rackspace Technology Data Center	Rackspace Technology	Equinix FR2, Friesstrasse 26, 60388 Frankfurt, Germany
HKG5	Rackspace Technology Data Center	Rackspace Technology	33 Chun Choi St, Sai Kung, New Territories, Hong Kong
IAD3	Rackspace Technology Data Center	Rackspace Technology	44461 Chilum Place, Ashburn, Virginia 20147
LON3	Rackspace Technology Data Center	Rackspace Technology	115 Buckingham Avenue, SL1 4PN Slough, United Kingdom
LON5	Rackspace Technology Data Center	Rackspace Technology	Unit 1, Power Avenue, Manor Royal, RH10 9BE Crawley, United Kingdom
MCI1	Rackspace Technology Data Center	Rackspace Technology	10828 NW Airworld Dr., Kansas City, MO 64153
NYC1	Rackspace Technology Data Center	Rackspace Technology	200 Campus Dr., Franklin, NJ 08873
NYC2	Rackspace Technology Data Center	Rackspace Technology	125 Belmont Dr., Franklin, NJ 08873
ORD1	Rackspace Technology Data Center	Rackspace Technology	2200 Busse Rd., Elk Grove Village, IL, 60007
SJC2	Rackspace Technology Data Center	Rackspace Technology	150 S. First Street, Suite 101, San Jose, California 95113
DFW30	Rackspace Technology Edge Location	Equinix	Equinix DA1, 1950 North Stemmons Freeway, Suite 1034, Dallas TX 75207
HKG2	Rackspace Technology Edge Location	Equinix	Equinix HK3, 6/F Shibusawa Building, 1 Wang Wo Tsai St, Tsuen Wan, New Territories, Hong Kong
IAD30	Rackspace Technology Edge Location	Equinix	Equinix DC2, 21715 Filigree Court, Building F Ashburn, VA 20147
LON31	Rackspace Technology Edge Location	Telehouse	Telehouse West; Coriander Avenue, London E14 2AA, United Kingdom
LON32	Rackspace Technology Edge Location	Equinix	Equinix LD5; Slough Trading Estate, 8 Buckingham Ave, Slough SL1 4AX, United Kingdom
NYC30	Rackspace Technology Edge Location	Equinix	Equinix NY9, 111 8th Avenue, New York, NY 10011
ORD30	Rackspace Technology Edge Location	Equinix	Equinix CH4, 350 E Cermak, Chicago, IL 60616
SEA80	Rackspace Technology Edge Location	Equinix	2020 Fifth Ave.5/F, Seattle WA 98121
SIN2	Rackspace Technology Edge Location	Equinix	Equinix SG3; 26A Ayer Rajah Crescent, Singapore 139963
SJC31	Rackspace Technology Edge Location	Equinix	Equinix SV1, 11 Great Oaks Blvd. San Jose CA 95119
SYD30	Rackspace Technology Edge Location	Equinix	Equinix SY3, 47 Bourke Road, Alexandria, NSW, Australia

Connectivity Details

We provide EPL (Ethernet Private Line) and EVPL (Ethernet Virtual Private Line) for point-to-point connections and Layer 3 BGP sessions for multicloud connections to unify all your endpoints into a cohesive private environment. **Port Speeds:** 1Gbps, 10Gbps, Multi-10Gbps. **Virtual Connection Speeds:** 50Mbps, 100 Mbps, 200 Mbps, 500 Mbps, 1 Gbps, 2 Gbps, 5 Gbps, 10 Gbps.

Take the Next Step

Let's talk about how RackConnect Global from Rackspace Technology helps you securely connect multiple data centers.

Learn more: www.rackspace.com/cloudconnectivity/rackconnect/global Call: 1-800-961-2888

